



Crime Victim Compensation and Support Authority

Court Introduction

- **A web based guide on what happens before, during and after the court hearing**

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www.courtintroduction.se

www.brottsoffermyndigheten.se



Crime Victim Compensation and Support Authority

Three national responsibilities:

- Criminal Injuries Compensation
- The Crime Victim Fund
- Centre of Competence

Overall objective: To look after the rights of all crime victims and to draw public attention to their needs and interests.



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The reasons for having Court Introduction

- Approximately 75 000 criminal cases decided by the courts each year in Sweden (50 000 injured parties)
- 2/3 of the crime victims perceived time between the summons and the hearing as being very stressful
- Victims want information about their rights and information on what will happen during the hearing
- A safer and more secure injured party or witness produces more reliable evidence - legal certainty increases



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Audience:

Primarily injured, but also relatives and witnesses. In addition, school children, the public and the accused.

Benefits of the format:

It is possible to reach almost everybody
You can watch it when you want, several times
Can be used during training courses



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Target

All victims and witnesses summoned to a hearing should have easy access to relevant and accurate information about what will happen during the hearing.

Challenges

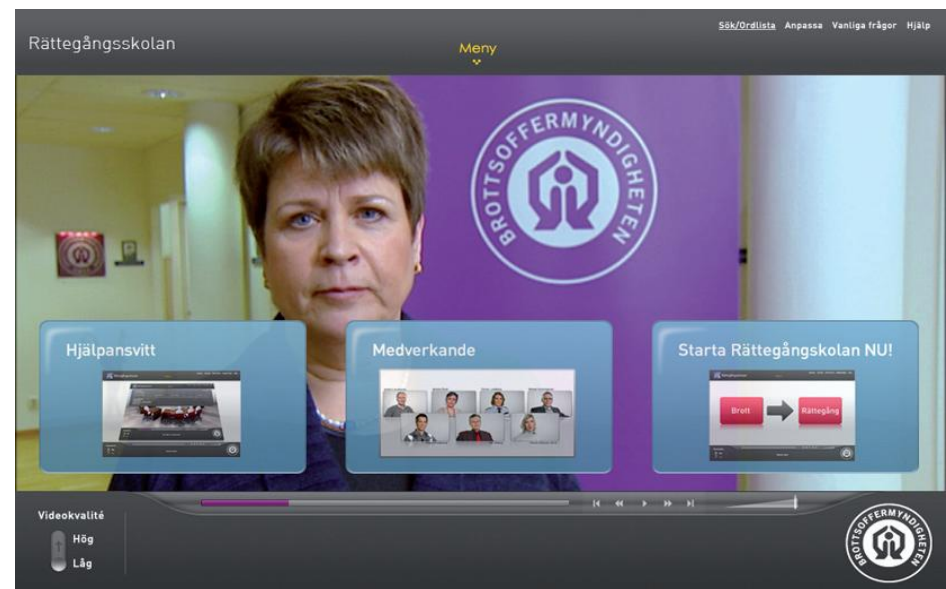
- The heterogeneity of the audience
- Accurate and understandable information
- delimitation



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Court Introduction consists of:

- Animations
- Photos
- Film footage
- Voiceover
- Texts
- Interactive 3D environments





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Results Swedish version of the Court Introduction

- More than 500 visitors the first day the page was open
- 40 000 visitors (1 year)
- Close to 100 000 visitors (2 years)

"The site www.rattegangsskolan.se is the nicest I have seen by any authority. Clear, easy to understand and interesting. If there is a price for something like this, you should have it! "



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Awards

- Swedish e-learning award
- Medea Award
- EureleA award
- Kunskapspriset



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Vistors to the Court Introduction?

Plaintiffs/injured parties	20,7%
Witness (other than plaintiffs)	11,0%
Relative to the plaintiff	6,1%
The accused	1,2%
Representative of NGO	3,7%
Student	40,2%
Professional	8,5%
Other	17,1%



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Has the Court Introduction been useful for you?

Yes, very	48,8%
Yes, partly	42,7%
No, not so much	8,5%
No, not at all	0,0%



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Would you recommend someone in a similar situation as yourself to use the Court Introduction?

Yes	98,8%
No	1,2%



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Governmental Commission: Information to young victims of crime

- Age 4 - 17
- Targets Groups: Every child that is affected by crime
children within crime victim protection programs
(restricted access to personal data, Assumed identity)
- Duration of project: April 2013 – June 2014



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Means of accessing the web





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JAG
VILL
VETA





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